

January 29, 2013

RE: Claim Number: 43-243X-002
Date of Loss: January 25, 2013
Our Insured: Ronald Noel

Dear Robert Plock:

Thank you for taking the time to review your claim with us. Below, please find your claim number as well as the claim associate assigned to handle your claim and our hours of operation.

Claim Number: 43-243X-002
Handling Team: Team/Ext 97 for vehicle and rental
Claim Representative: Mary Anne Vinson
Contact Number: (888) 257-6077 Ext. 32651
Fax Number: (888) 888-4592
Mailing Address: PO Box 661035 Dallas TX 75266-1035
Hours of Operation: Mon-Fri: 7:00 AM - 7:00 PM; Sat: 8:30 AM - 5:00 PM; Sun: Closed

You can also find your claim associate's contact information as well as other claim information and an explanation of our Claim Process by visiting [Online Claim Status](#) on statefarm.com[®].

To locate a Select Service repair facility, please visit [Repair Facility Locator](#) on statefarm.com[®].

State Farm[®] wants to communicate with you in the manner that's easiest for you. If you would like to communicate with us via email, you may reply to this communication. Please be sure to include only your claim number in the subject line, so that we can associate your email with your claim.

For your protection, you should not send any unencrypted emails that contain Non-public Personal Information (NPI), such as your Social Security Number or medical information, because your email could be intercepted by unintended parties. If you need to send us information such as this, please let us know and we will send you a separate communication with a link to our Secure Messaging Center.

Please note the following when responding by email:

- Email size may not exceed 15 MB
- Our system will only accept JPG, Word, PDF, and Excel attachments
- Emails should not be indicated as "Personal, Private, or Confidential" to prevent delays in handling
- If you need to email more than one document, please send in separate emails

You can enjoy the benefits of online registration. Benefits include checking the status of your claim online and staying connected to State Farm. Just go to [statefarm.com](#)[®] and select Check the Status of a Claim to get registered. All you need to complete the process is your State Farm claim number, your email address, and about five minutes. If you are already registered, thank you!

If you have any questions or comments related to your claim, please contact us directly at the phone number listed above, or by replying to this email.